



**Warranty**

As undue or abnormal wear is often due to poor installation, Traffic Flooring recommends that all their floor coverings are professionally installed. Traffic Flooring warrants all Traffic Flooring products to be free from defects in material and workmanship under normal use and service for a specified length of time from the date of purchase as set forth below. This limited warranty only applies provided the flooring covered by this warranty is installed and maintained according to Traffic Flooring installation & maintenance information.

Warranty Coverage	Warranted Products / Warranty Periods		
	Wear-layer: 5mm SPC, 4.5mm SPC and 5mm Loose lay		Wear-Layer:0.2mm Dryback
	Residential	Commercial	Residential only
Manufacturing defect	30 Years	12 Years	15 Years
Wear, Fade or Stain*	30 Years	12 Years	15 Years

\* "Wear" must be through the wear layer to the degree that the printed pattern is affected or altered.  
 "Fade" must be to the degree that the floor is permanently discoloured.  
 "Stain" must be from normal household cleaning agents, chemicals, or routine care & maintenance.

**Warranty Owner**

This warranty extends only to the original end-user. Traffic Flooring warranties are non-transferable. No installer, retailer, distributor/agent, or employee of Traffic Flooring may alter the obligations or limitations of any Traffic Flooring warranty.

**Traffic Flooring Warranty Limitations**

Please take notice that none of the following kinds of problems are problems arising from defects in material or workmanship, and are therefore not covered by this Product Warranty:

- a) Defects arising from poor installation (this includes damage arising from sub-floor irregularities, for example excessive unevenness, loose nails or other protrusions; visual surface defects caused by previous floor coverings that should have been removed or covered, for example ceramic or bitumastic tiles, floorboards, cushioned vinyl, or by failure in the underlayment; seams 'peaking' or opening due to use of incorrect adhesive or seaming method; edge-to-edge shade variation; discoloration arising from installation next to a source of excessive heat); and visible trowel marks.
- b) Dissatisfaction due to improper maintenance.
- c) Problems arising from excessive moisture, alkali or hydrostatic pressure in substrate.
- d) Problems arising from cuts, tears, gouges, burns or other damage caused by stiletto or sharp high heels (these will damage even concrete!), sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets etc.
- e) Damage caused by chemically reactive material, carpet crocking, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing.
- f) Small differences in colour and or texture between the actual material or photographic images of the material and the actual flooring purchased.
- g) Construction or installation related damage.
- h) Surface scratches, changes in shading, texture and/or gloss during use.
- i) Damage caused by inappropriate end-user activities.
- j) Installation of products with adhesives other than those recommended by Traffix Flooring
- k) Products may have slight color variations not detected at the factory. All products must be dry laid and examined under standard lighting conditions for color acceptance before being installed.

The preceding list is not exhaustive, but is merely illustrative, of the many kinds of problems that are not due to defects in material or workmanship in the products,

and are not within the coverage of this warranty. Other such problems not described on the list above are also outside the scope of this warranty.

This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from the original purchaser. Traffix Flooring requires the receipt in order to verify date of purchase to help resolve any problems.

### **Claims**

This guarantee applies only to the original purchaser and proof of purchase is required for all claims. Claims for wear must show a minimum dime size area. This guarantee is pro-rated based on the amount of time the floor has been installed. If you wish to file a claim under warranty please contact Traffix Flooring Inc. 241 Bradwick Drive, Concord Ontario, L4K 1K5 Tel:905-738-5470 1-800-708-9602 Fax:905-669-0863.